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COMMONWEALTH OF VIRGINIA, ex rel.

STATE CORPORATION COMMISSION

CASE NO. PUC000035

Ex Parte: In the matter of third-party testing of Operation Support Systems for Bell Atlantic-Virginia, Inc.

Project Leader Ruling On Adding Line Splitting To The Master Test Plan

November 30, 2001

On February 17, 2000, the Commission established this proceeding to conduct third-party testing of the operation support systems (“OSS”) for Bell Atlantic-Virginia, Inc., now Verizon-Virginia, Inc. (“Verizon”). Pursuant to the Commission’s directives, on May 31, 2000, the Project Leader adopted a Master Test Plan. The Project Leader revised the Master Test Plan on November 28, 2000, and on April 6, 2001.

Throughout the course of the test, the Project Leader, Verizon and KPMG have agreed to minor modifications to the Master Test Plan. Most of these modifications increased the scope of the test by including tests of new or additional products, such as the addition of line splitting. A summary of these modifications is shown below:

Description of Change	Reason for Change	MTP pages affected
Updated Version Control Table.	Many small changes were needed to account for updates.	<ul style="list-style-type: none">○ Approval list, page 1○ Version Control, page 1
PPR18 – Inclusion of retail operations when examining Verizon’s network surveillance support processes and procedures.	For clarification and completeness, retail should be examined so that KPMG Consulting examines the entire network.	<ul style="list-style-type: none">○ Description, page 67○ Objective, page 67○ Test Scope, page 68○ Inputs, page 68
Appendix A – Elimination of testing of DS1 private line for business customers.	Verizon requested that KPMG Consulting not test this type of DS1 as there are limited facilities and they take a long time to provision.	<ul style="list-style-type: none">○ Take out ‘X’ in Bus DS1 in UNE Table in Appendix A, page 99○ Add line to bottom of UNE Table in Appendix A to include testing of a point-to-point circuit
Appendix A – Addition of Line Splitting.	Commission’s order.	<ul style="list-style-type: none">○ Add line to bottom of UNE Table in Appendix A to include Line Splitting
TVV5 – Inclusion of three additional functions that RETAS is capable of performing: retrieval of extended trouble histories; feature updates; and the execution of service recovery transactions.	Currently, the MTP states that TVV5 is a, “...comprehensive review of all the functional elements of the RETAS system...”. However, without inclusion of these items, this test is not comprehensive.	<ul style="list-style-type: none">○ Table updates, page 84, to include additional functions

Description of Change	Reason for Change	MTP pages affected
TVV5 – Update test to include parity as a measurement of the RETAS functionality.	Parity was inadvertently left out of the VA MTP, but was done in PA and was included in the PA MTP; this inclusion will bring completeness and consistency to the VA test.	<ul style="list-style-type: none"> ○ Update to Description, page 92 ○ Update on Objective, page 92 ○ Update to Test Scope, page 92 ○ Update test approach, page 93 into two phases ○ Add Activities-Phase 2, page 94 ○ Add Activities-Common, page 94
TVV1 – Update MTP to include a new pre-order now available.	Because the MTP states that KPMG Consulting should test all available functionality during normal transaction testing window; this new pre-order will be available 10/20/01.	<ul style="list-style-type: none"> ○ Add pre-order, page 74 ○ Add line to bottom of Stand Alone Pre-Order Table in Appendix A and add “X” to Residence and Business
TVV4 – Update MTP to include Line Loss Reporting testing	Commission order.	<ul style="list-style-type: none"> ○ Add Line Loss Reporting, page 82 ○ Add line to bottom of Resale Table in Appendix called “Winbacks”, page 98 ○ Add column to end of Resale Table in Appendix A called “Line Loss Report”, page 98

The Master Test Plan is intended to provide a guide to KPMG in its execution of the test and to provide Verizon and interested persons with an accurate summary of the test. Accordingly, I find that the above changes should be reflected in the Master Test Plan.

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Hearing Examiner/Project Leader